

Problem-Solving Resources for Undergraduates

Most problems encountered by undergraduates at The University of Iowa are minor and easily addressed, but sometimes problems are more significant and may benefit from help from others. Students always can talk with friends, family members, advisors, RAs, professors, TAs, department or college administrators, or any faculty or staff member about a concern. In addition, a number of offices on campus are available to help students with difficulties; see the listings below. If students aren't sure who to call, the following offices can help:

- **Ombuds Office**, 319-335-3608, ombudsperson@uiowa.edu
- **Academic Support and Retention**, 319-335-1497, uc-retention@uiowa.edu
- **Office of the Dean of Students**, 319-335-1162, dos-assistance@uiowa.edu

For student emergencies, contact the Office of the Dean of Students, 319-335-1162, dos-assistance@uiowa.edu.

Academic Difficulties:

Academic Advising Center	319-353-5700	advising-center@uiowa.edu
Business	319-335-1037	business-undergrad@uiowa.edu
Engineering Student Development Center	319-335-5763	www.engineering.uiowa.edu/forms/general-contact-information
Liberal Arts and Sciences Academic Programs and Student Development	319-335-2633	clasps@uiowa.edu
Nursing	319-335-7018	collegeofnursing@uiowa.edu
Office of the Registrar (add/drop, withdrawal)	319-335-0238	registrar@uiowa.edu
Academic Support and Retention	319-335-1497	uc-retention@uiowa.edu
Student Disability Services	319-335-1462 TTY 319-335-1498	sds-information@uiowa.edu
Tutor Iowa	319-353-2747	tutoriowa@uiowa.edu

Financial Concerns, Problems with Student Employment:

Office of Student Financial Aid	319-335-1450 (Toll-free 800-553-4692 to Admissions Office; ask to be transferred to Student Financial Aid)	financial-aid@uiowa.edu
Student Employment	319-335-1460	student-employment@uiowa.edu

International Students:

International Students and Scholars Services	319-335-0335	iss@uiowa.edu
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Health Concerns:

Student Health & Wellness	319-335-8394	student-health@uiowa.edu
University Counseling Service	319-335-7294 Crisis Line 319-351-0140	http://counseling.studentlife.uiowa.edu/

Housing or Dining Problems:

Residence Education On-campus housing or dining	319-335-3700	housing@uiowa.edu
Off-Campus Housing Services	http://offcampushousing.uiowa.edu/	

Legal Issues:

Student Legal Services	319-335-3276	student-legal@uiowa.edu
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Veterans' Concerns:

Veterans' Resources	http://www.registrar.uiowa.edu/Student/Veterans/tabid/71/Default.aspx	
University of Iowa Veterans Center	319-384-2613	allen-roberts@uiowa.edu
Military and Veteran Student Services	319-384-2613; 319-335-3152	http://diversity.uiowa.edu/cde/veterans

Confidential Offices:

Students may contact any of the following confidential offices about sensitive issues.

Office of the Ombudsperson	319-335-3608	ombudsperson@uiowa.edu
RVAP (for sexual abuse and harassment)	319-335-6000 800-228-1625 (24 hours)	rvap@uiowa.edu
University Counseling Service	319-335-7294 Crisis Line 319-351-0140	http://counseling.studentlife.uiowa.edu/
Women's Resource and Action Center (WRAC)	319-335-1486	wrac@uiowa.edu

Concerns about Sexual Harassment or Misconduct, Dating Violence, or Stalking:

Office of the Sexual Misconduct Response Coordinator	319-335-6200	osmrc@uiowa.edu
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