

Problem-Solving Resources for Graduate and Professional Students

Most problems encountered by graduate students at The University of Iowa are minor and easily addressed, but sometimes problems are more significant and may benefit from help from others. Students always can talk with friends, family members, advisors or other professors, Directors of Graduate Studies or other department or college administrators, or any faculty or staff member about a concern. In addition, a number of offices on campus are available to help students with difficulties; see the listings below.

If students aren't sure who to call or would like to have a confidential discussion, the [Ombuds Office](#) can be contacted at any time at 319-335-3608 or ombudsperson@uiowa.edu.

Academic Issues:

Most situations can be addressed within the student's graduate program, with the student's graduate program director and/or Departmental Executive Officer. Other resources include:

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| Graduate College , Academic Affairs | 319-335-2144 | gradcoll@uiowa.edu |
| Office of the Registrar (add/drop, withdrawal) | 319-335-0238 | registrar@uiowa.edu |
| Student Disability Services | 319-335-1462 TTY 319-335-1498 | sds-information@uiowa.edu |

Financial Questions or Concerns, Problems with Student Employment:

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| How to Read Your U-Bill | http://ubill.fo.uiowa.edu/how-read-your-u-bill-online | |
| Tuition and Fees Schedule | http://www.registrar.uiowa.edu/TuitionandFees/TuitionandFeeTables/tabid/95/Default.aspx | |
| E-Personnel File | https://login.uiowa.edu/uip/login.page?service=https://hris.uiowa.edu/portal | |
| RA/TA Assistantships and Tuition Scholarships: Graduate College | 319-335-3493 | gradcoll@uiowa.edu |
| Office of Student Financial Aid | 319-335-1450 (Toll-free 800-553-4692 to Admissions Office; ask to be transferred to Student Financial Aid) | financial-aid@uiowa.edu |
| COGS (Campaign to Organize Graduate Students) | 319-337-5074 | http://cogs.org/contact-us |

Health Concerns:

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| Student Health and Wellness | 319-335-8370 | student-health@uiowa.edu |
| University Counseling Service | 319-335-7294 Crisis Line 319-351-0140 | ucs@uiowa.edu |

Housing Problems:

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| Off-Campus Housing Services: | http://offcampushousing.uiowa.edu/ |
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Legal Issues:

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| Student Legal Services | 319-335-3276 | student-legal@uiowa.edu |
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Veterans' Concerns:

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| Veterans' Resources | http://www.registrar.uiowa.edu/Student/Veterans/tabid/71/Default.aspx | |
| University of Iowa Veterans Center | 319-384-2613 | allen-roberts@uiowa.edu |
| Military and Veteran Student Services | 319-384-2613; 319-335-3152 | http://veterans.uiowa.edu/contact |

Confidential Offices:

Students may contact any of the following confidential offices about sensitive issues.

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| Office of the Ombudsperson | 319-335-3608 | ombudsperson@uiowa.edu |
| RVAP (for sexual abuse and harassment) | 319-335-6000 800-228-1625 (24 hours) | rvap@uiowa.edu |
| University Counseling Service | 319-335-7294 Crisis Line 319-351-0140 | ucs@uiowa.edu |
| Women's Resource and Action Center (WRAC) | 319-335-1486 | wrac@uiowa.edu |

Concerns about Sexual Harassment or Misconduct, Dating Violence, or Stalking:

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| Office of the Sexual Misconduct Response Coordinator | 319-335-6200 | osmrc@uiowa.edu |
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Other Resources:

Other resources that may help include:

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| Graduate Student Success Services | 319-335-3597 | |
| Dean of Students | 319-335-1162 | dos-studentassistance@uiowa.edu |